Browser Support

Last Modified on 03/11/2026 9:26 am EST

After software updates, it may sometimes be necessary to perform a hard refresh

in order to load the latest version of a page rather than outdated cached content.

Google Chrome

To perform a **hard refresh**, which bypasses the browser cache downloading fresh page content, use....
Windows: Ctrl + Shift + R
MAC: Command (⌘) + Shift + R

Internet Explorer

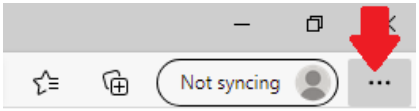
Hard Refresh: Ctrl + F5 bypasses the browser cache forcing IE to download a fresh copy of the page from the server.

Microsoft Edge

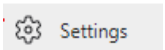
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Microsoft Edge® does not currently provide the ability to configure site exceptions for the pop-up blocker natively. Until such a feature is implemented, you can enable and disable the pop-up blocker by taking the following steps:
Note: Adding the page as a trusted site in Internet Explorer® may allow you to navigate without pop-ups being blocked. This will also depend on the security settings for the trusted sites zone. Ensure you close Internet Explorer and restart Edge if you make changes to the Trusted Sites.

1. Click the **Settings and More** ••• button on the upper-right side of the browser.



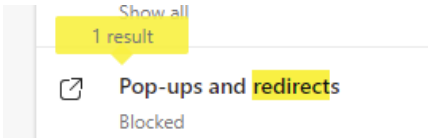
2. Click **Settings**



3. Type 'redirect' into the search bar



4. Scroll down and click the 'Pop-ups and redirects' permission found



5. Turn off pop up blocks

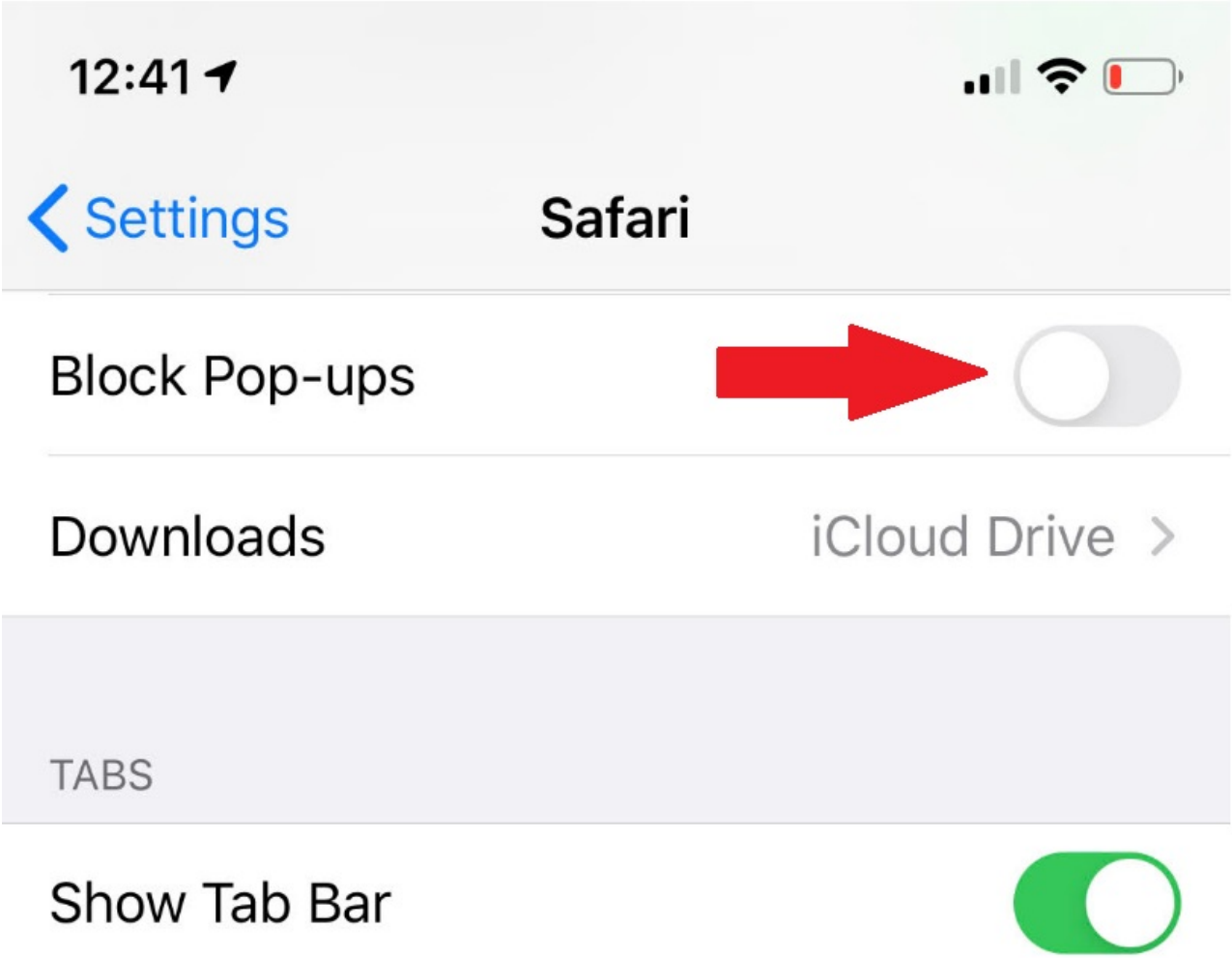


Safari

Hard Refresh: Cmd + Option + R bypasses the browser cache forcing Safari to download a fresh copy of the page from the server.

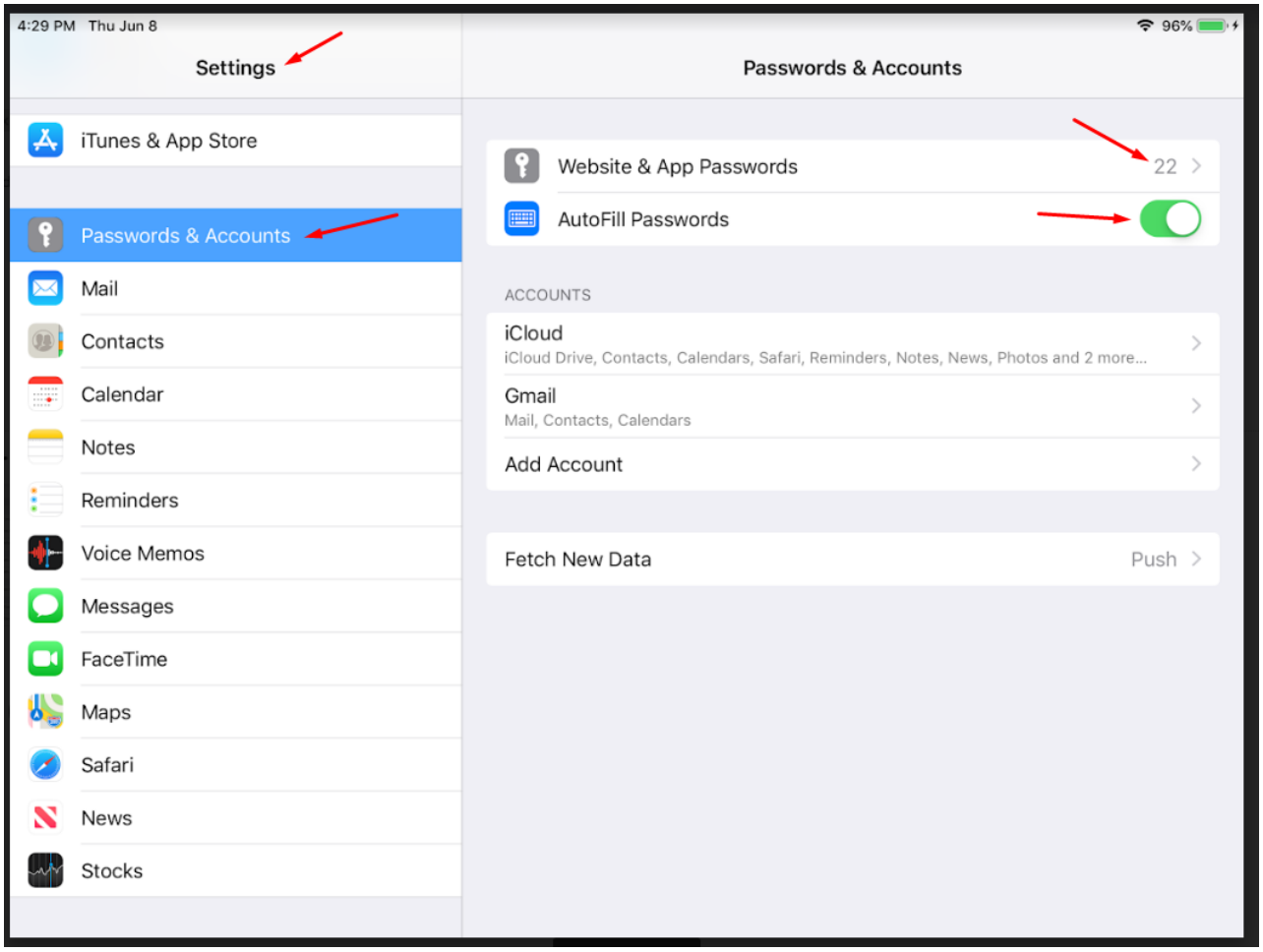
Pop ups

To run RentalPoint in Safari, ensure 'Block Pop-ups' is unchecked in Safari settings

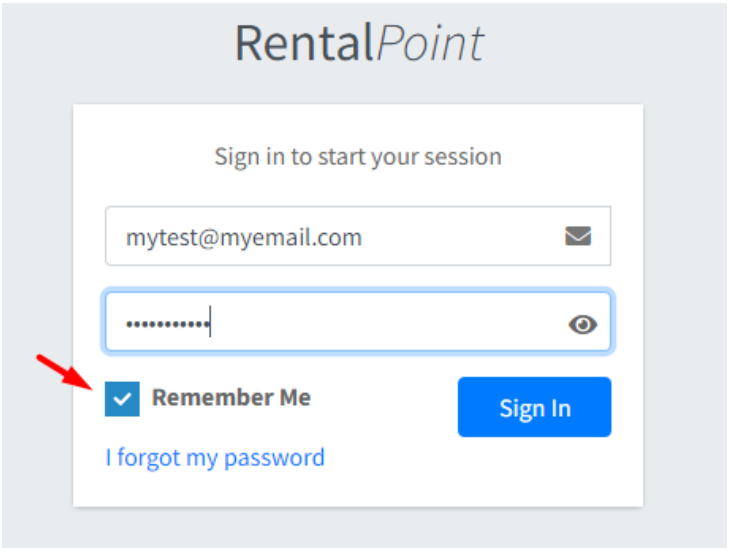


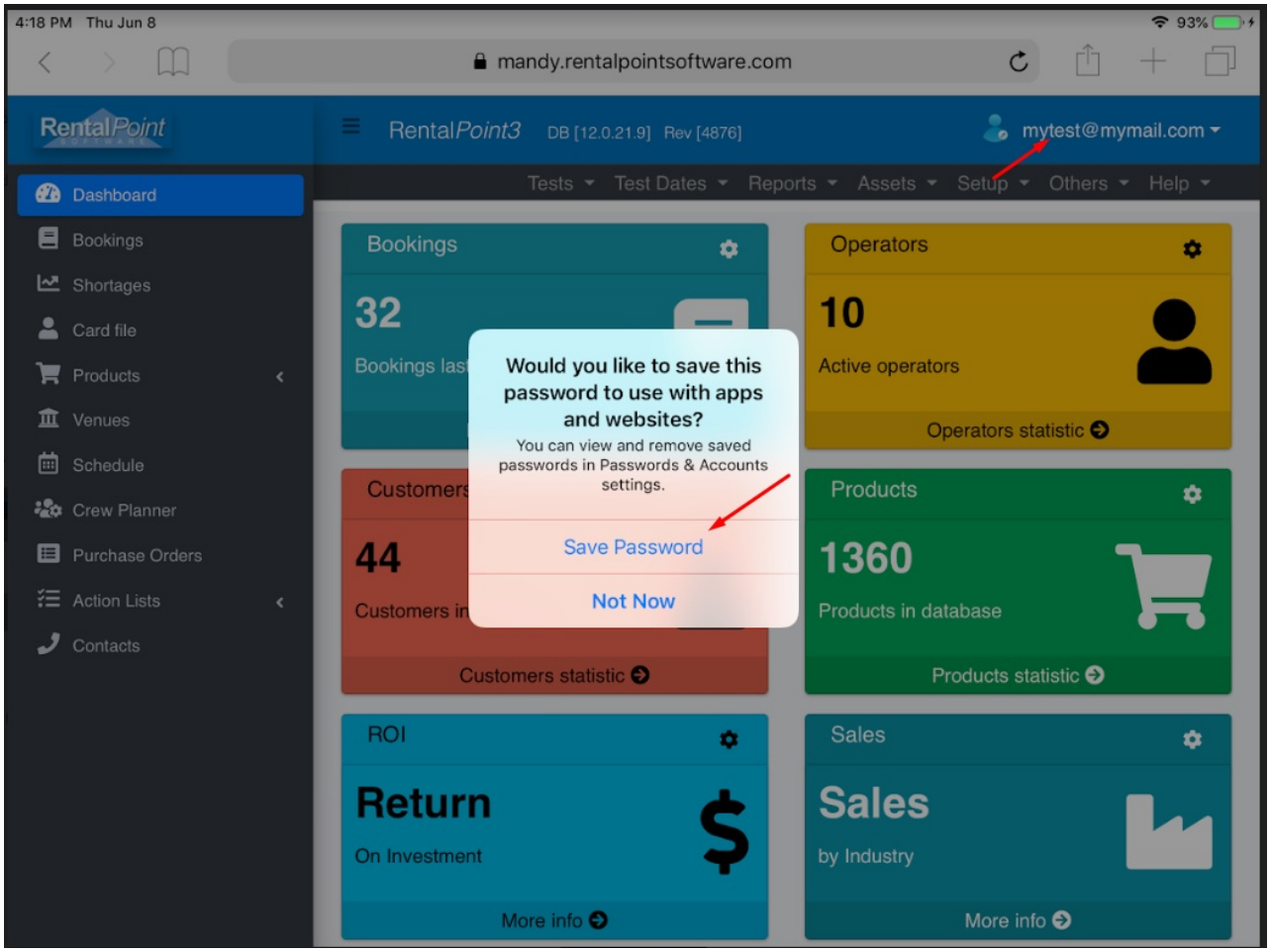
Save Credentials

First ensure AutoFill Passwords is ON in Safari settings

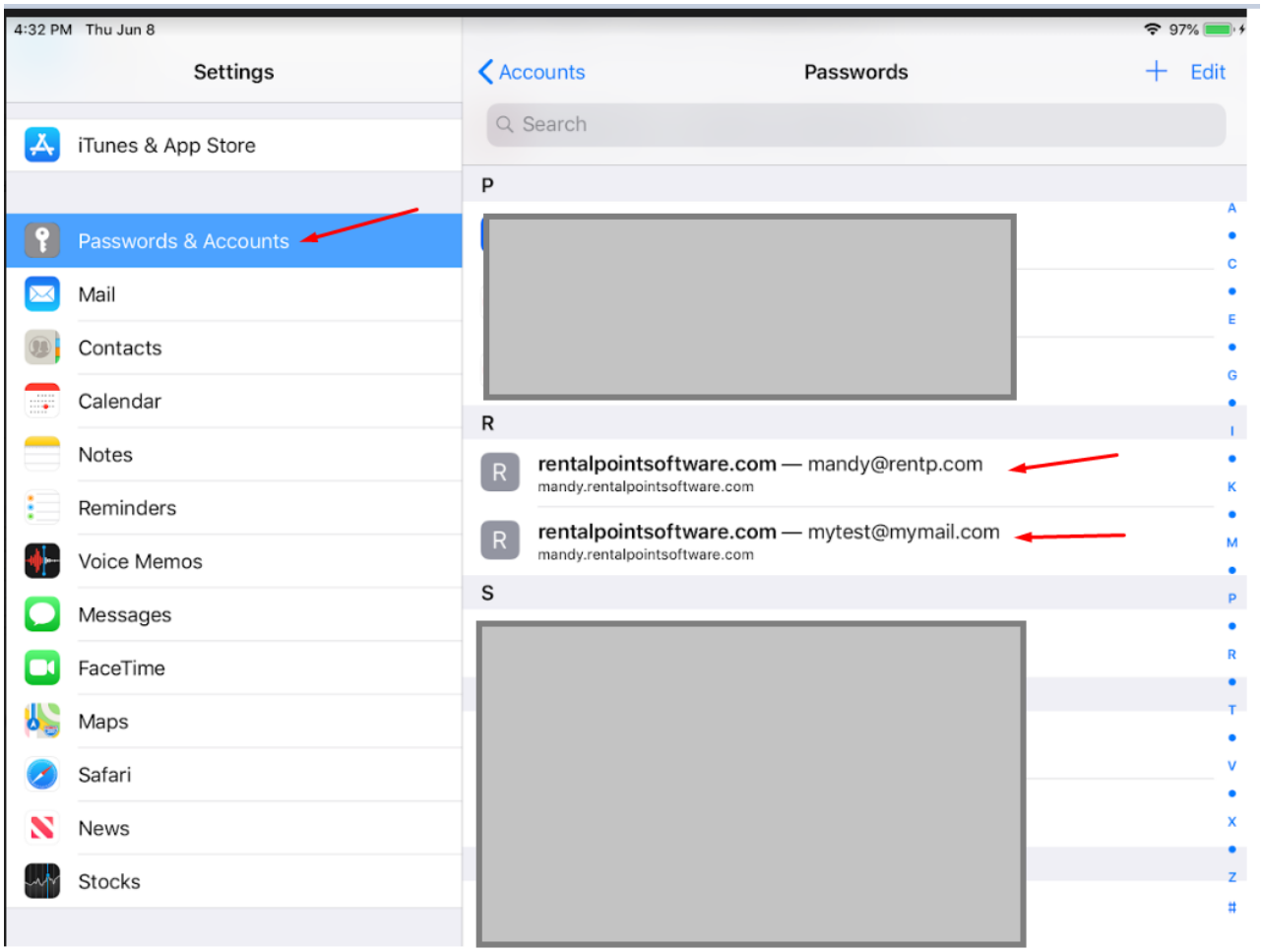


Then save your password

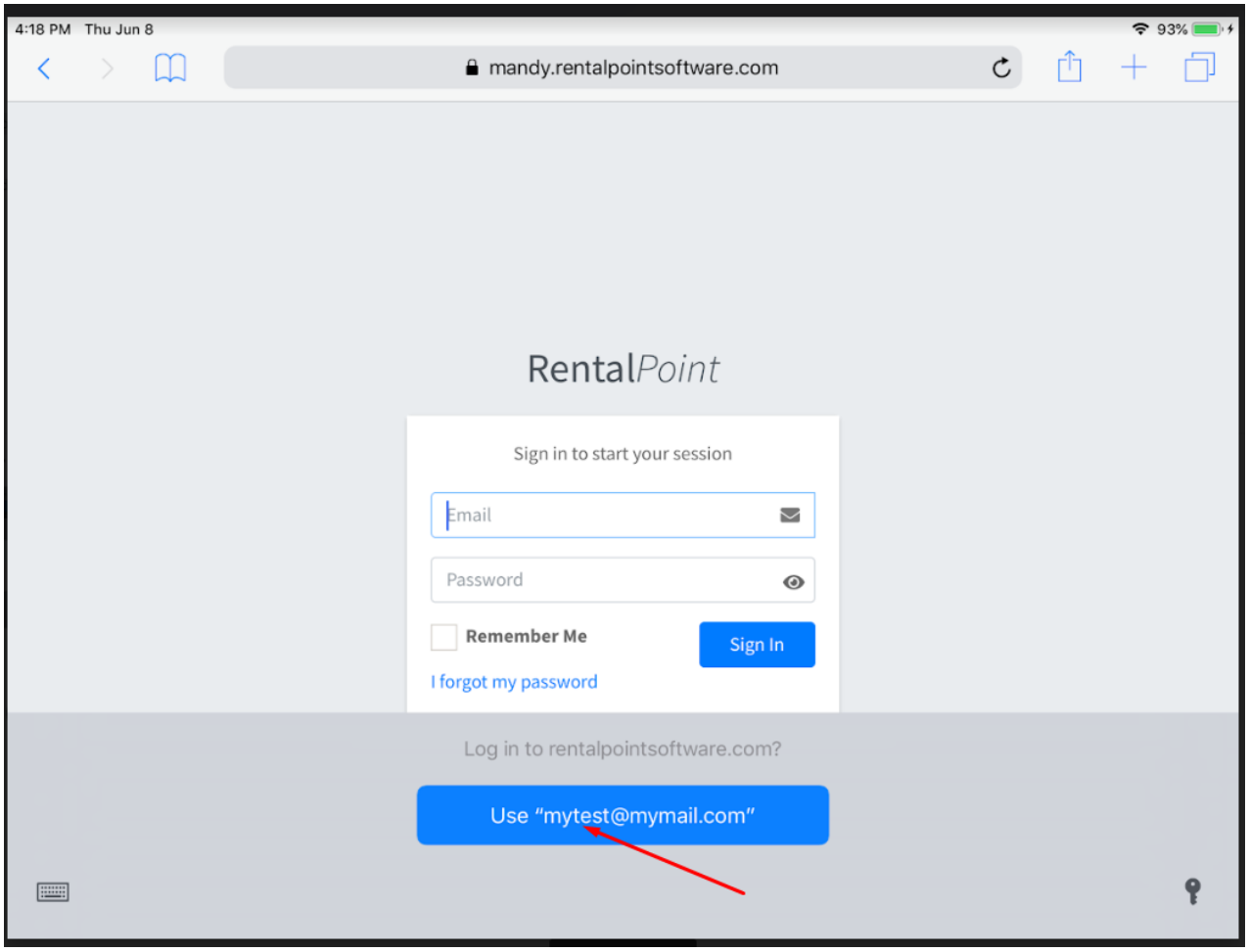




Successful save should be storing your passwords here. You should also see other website passwords saved.



Use your stored credentials for your next login



Mozilla Firefox

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